

# A/V infrastructure consulting and planning

Table of contents:

- [Service description](#)

## Requests, failure reports and repairs

Please contact us via email [service@id.ethz.ch](mailto:service@id.ethz.ch) or phone +41 44 632 77 77

## Switch to the page in German language

## Service Information and Update

Blog eintrag

## Service description

### **Description**

The Multimedia Services group Infrastructure & Support (MMS IS) offers advice for both the new construction and the renovation of A/V equipment in conference rooms, auditoriums and meeting rooms. The consultation considers the users requirements, budget and the currently installed equipment.

We always include:

- A preliminary assessment with the user at the site
- Consult an A/V specialist planner or A/V installer when making an offer
- Offer evaluation and recommendations for awarding contracts
- Development support
- Decreases complications and handover to the user

### **Customer Benefit**

Customers use this service thanks to the expert advice it delivers for the customers required result. The solutions are developed in a way so they are cost effective, consider ETH guidelines and future-proof.

### **Customer Groups / Cost / Order**

The A/V infrastructure and planning service is available to all ETH members. The first contact with us via telephone will result in a corresponding order. The consulting and planning work are included in the basic contact.