

Video conferencing

Table of contents:

- [Service description](#)

Requests, failure reports and repairs

Please contact us via email service@id.ethz.ch or phone +41 44 632 77 77

Switch to the page in German language

Service Information and Update

[Blog eintrag](#)

Service description

Description

The video conference service (MMS-VC) at ETH Zurich operates fully equipped videoconferencing rooms at its locations Zentrum (HG and LEE) and Honggerberg (HCI and HIT). In addition we advise departments and institutes on how to use videoconference installations locally.

Our service includes:

- Operation of servers and services which enable and support the videoconferencing service.
- Consulting and support for customers who want to use the service in the central videoconference rooms or locally in their own buildings.
- Advising clients who want to purchase systems for synchronous A/V and data communication.
- Loan and instructions of videoconference clients and telepresence robots.
- Execution of videoconferencies at ETH and affiliated institutions.

We now offer standard equipment for meeting rooms in various sizes. This inexpensive standard equipment is optimized for high quality video conferencing with any software on your personal laptop (Skype, Zoom, Scopia/Equinox, WebEx, etc.). Under "Instructions/FAQ/How To" you will find information about this standard equipment.

Detailed information about our offer

- [Services \(PDF, 221 KB\)](#)
- [Infrastructure \(PDF, 136 KB\)](#)
- [Video conference setting \(PDF, 98 KB\)](#)
- [Room setup \(PDF, 90 KB\)](#)

Customer Benefit

The video conference service (MMS-VC) at ETH Zurich supports all members of ETH in the planning and implementation of video conferencing in all popular formats. We have fully equipped video conferencing rooms at the Zentrum and Honggerberg locations. In addition, various lending clients are at disposal, which can be used regardless of location on the campus.

Customer Groups / Cost / Order

The service provides videoconferencing solutions for everyone - from single-user solution through to group solution. The service is available free of charge during office hours in equipped rooms.

Our helpdesk offers assistance and accepts bookings.