

IT Knowledge Base



Welcome

This is the home page of the IT Knowledge Base in Confluence. On the following pages you will find information about our IT Services and many step-by-step instructions. To get started, please enter a search term or navigate through the icons below.



Support

Please contact us via [SmartDesk](#), e-mail servicedesk@id.ethz.ch or by phone at +41 44 632 77 77



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New at ETH



[First Steps](#)

Enter a search term:

Select categorie

Service Information and Update



[Identity & Access](#)



[Network & Connection](#)



[Email & Calendar](#)



[Printing](#)



Blog stream

Create a blog post to share news and announcements with your team and company.



[Security](#)



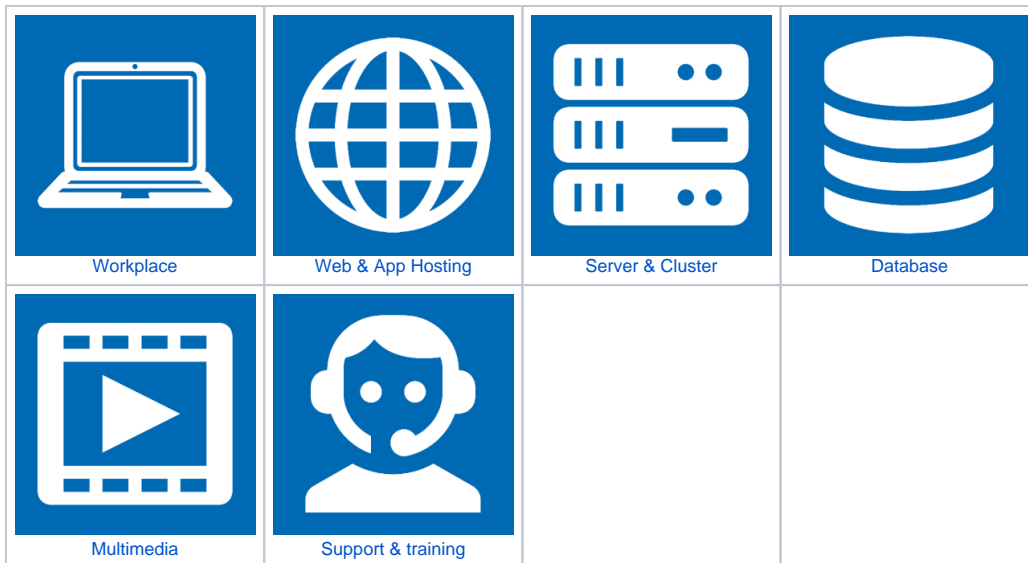
[Storage](#)



[Communication](#)



[Software](#)



Search by topic:

A-B

aai
access
account
addprinter
admin
android
anyconnect
applemail
auditorium
authenticator
backup
blog

C-D

calendar
cdc
certificate
checkout
cifex
cluster
code
communication
connection
database
distribution
download

E-H

eduroam
email
e-mail
ethis
faq
filesystem
gallery
guest
guestaccount
hosting

I-L

iam
identity
iphone
itkb
itshop
kb-how-to-article-mail
lan
latex
ldap
ldaps
lockout
lts

M

macosprinter
mail
mailapp
mailarchive
mailbox
mailclient
mailfilter
mailinglists
mainmailserviceen
mainmailserviceen1
matrix
microsoft365
mobile
msi
multimedia
mysql

N-O

nas
network
newsletter
order
outlook

P-Q

paket
polybox
postgresql
power_management
prepay
print
printer
printing
production
proxy
proxyuser
pwss

R

recording
responsibility
restore

S

sap
scan
scientific
security
server
shared-secret
sharepoint
sign
signing
smartphone
software
sql
ssl
storage
students
surveys

T-V

telephony
test
thunderbird
ue-v
url
user
useraccount
utp
video
videoconference
virtual
voice
vpn

W-Z

web
website
wifi
wi-fi
windowmail
windowsphone
windowsprinter
wired
wireless
wlan
workplace

0-9

2fa