

# Technical support in auditoriums and seminar rooms

Table of contents:

- [Service description](#)

## Requests, failure reports and repairs

Please contact us via email [service@id.ethz.ch](mailto:service@id.ethz.ch) or phone +41 44 632 77 77

## Switch to the page in German language

## Service Information and Update

Blog eintrag

## Service description

### **Description**

The MMS auditorium / conference room Maintenance and Support Service provides standardised ETH wide support and maintenance for A/V equipment. Thanks to the continuous renewal of technical equipment it is always state of the art (maximum 5 years old). The MMS auditorium / conference room- maintenance and support service is also concerned with the interruptions in service and they work quickly to fix problems. Additional users are offered assistance in preparing their lecture or presentation.

### **Customer Benefit**

The A/V equipment in the 70 lecture halls and 120 seminar rooms are supported by the MMS maintenance and support service who makes sure that the rooms are fully functional at all times. Additionally the user receives technical assistance in setting up their presentation equipment.

### **Customer Groups / Cost / Order**

Maintenance and support is available for all ETH users of rectorate managed seminar rooms and lecture halls. Support is provided immediately after notification. Maintenance is a planned process and can not be ordered separately.