

IT Knowledge Base



Welcome

This is the home page of the IT Knowledge Base in Confluence. On the following pages you will find information about our IT Services and many step-by-step instructions. To get started, please enter a search term or navigate through the icons below.



Support

Please contact us via [SmartDesk](#), e-mail [servicedesk@id.ethz.ch](mailto: servicedesk@id.ethz.ch) or by phone at +41 44 632 77 77



Switch to the page in [German language](#)

New at ETH



First Steps

Enter a search term:

Select categorie

Service Information and Update



Identity & Access



Network & Connection



Email & Calendar



Printing



Security



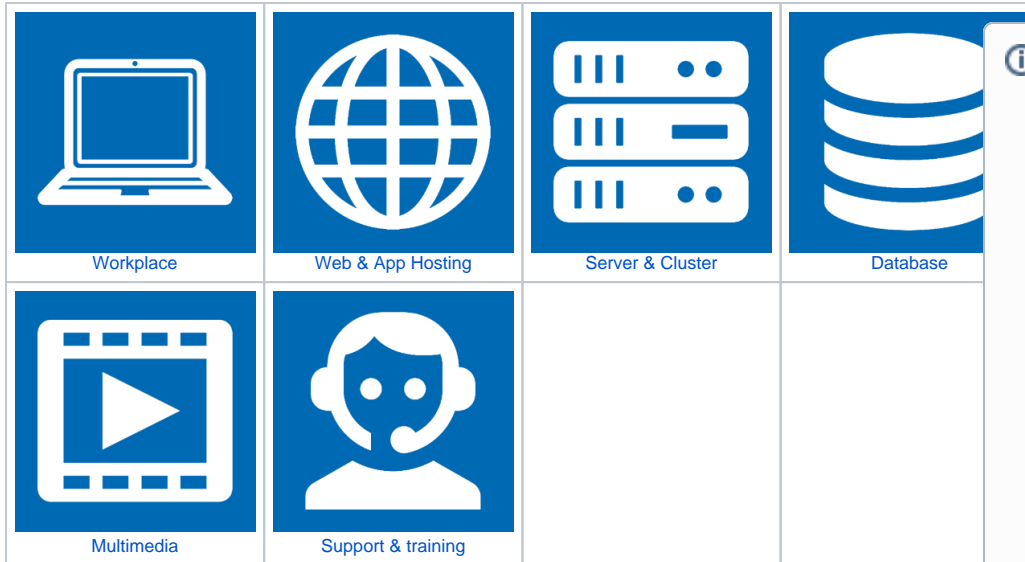
Storage



Communication



Software



i **Blog Posts**

- Blog: [Smart Working training courses](#) created by Spätig Urs (ID PPF)
 Apr 30, 2021
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- Blog: [Secure password entry](#) created by Kistic Mirel (4ea)
 Mar 17, 2021
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- Blog: [Breakout Rooms are now available in MS Teams](#) created by Kistic Mirel (4ea)
 Jan 04, 2021
 IT Knowledge Base
- Blog: [New release of the provisioning app](#) created by Buschor Mark (ID SDL)
 Oct 21, 2020
 IT Knowledge Base
- Blog: [Activation of the provisioning app](#) created by Kistic Mirel (4ea)
 Aug 10, 2020
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Search by topic:

A-B

aai
access
account
addprinter
admin
android
anyconnect
applemail
auditorium
authenticator
backup
backped
blog

C-D

calendar
cdc
certificate
checkout
cifex
cluster
code
communication
connection
costefficient
database
distribution
download

E-H

eduroam
email
e-mail
ethis
faq
fast
filesystem
gallery
guest
guestaccount
hosting

I-L

iam
identity
iphone
itkb
itshop
kb-how-to-article-mail
lan
latex
ldap
ldaps
lockout
lts

M

macosprinter
mail
mailapp
mailarchive
mailbox
mailclient
maifilter
mailinglists
mainmailserviceen
matrix
microsoft365
mobile
msi
multimedia
mysql

N-O

nas
network
newsletter
order
outlook

P-Q

paket
polybox
postgresql
power_management
prepay
print
printer
printing
production
proxy
proxyuser
pwss

R

recording
responsibility
restore

S

sap
scan
scientific
security
selveservice
server
shared-secret
sharepoint
sign
signing
smartphone
software
sql
ssl
storage
students
surveys

T-V

telephony
test
thunderbird
ue-v
url
user
useraccount
utp
video
videoconference
virtual
voice
vpn

W-Z

web
website
wifi
wi-fi
windowmail
windowsphone
windowsprinter
wired
wireless
wlan
workplace

0-9

2fa