

IT Knowledge Base



Welcome

This is the home page of the IT Knowledge Base in Confluence. On the following pages you will find information about our IT Services and many step-by-step instructions. To get started, please enter a search term or navigate through the icons below.



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Please contact us via [SmartDesk](#), e-mail [servicedesk@id.ethz.ch](mailto: servicedesk@id.ethz.ch) or by phone at +41 44 632 77 77



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Enter a search term:

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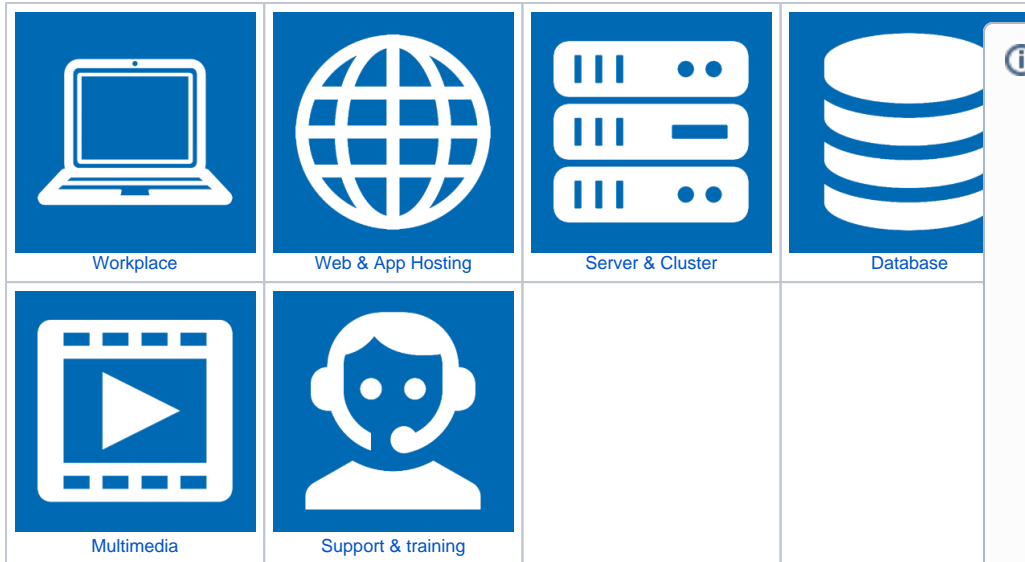
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i **Blog Posts**

- Blog: [Smart Working training courses](#) created by Spätig Urs (ID PPF)
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- Blog: [Breakout Rooms are now available in MS Teams](#) created by Kistic Mirel (4ea)
Jan 04, 2021
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- Blog: [New release of the provisioning app](#) created by Buschor Mark (ID SDL)
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- Blog: [Activation of the provisioning app](#) created by Kistic Mirel (4ea)
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authenticator
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C-D

calendar
cdc
certificate
checkout
cifex
cluster
code
communication
connection
costefficient
database
distribution
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E-H

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email
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fast
filesystem
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guestaccount
hosting

I-L

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itshop
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latex
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ldaps
lockout
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M

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mailclient
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multimedia
mysql

N-O

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P-Q

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pwss

R

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responsibility
restore

S

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sharepoint
sign
signing
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software
sql
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T-V

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thunderbird
ue-v
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user
useraccount
utp
video
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W-Z

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wireless
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2fa