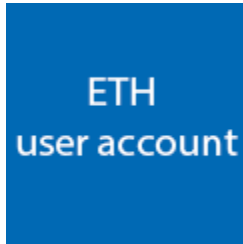



ETH user account



Support

Please contact us via [SmartDesk](#), e-mail servicedesk@id.ethz.ch or by phone at +41 44 632 77 77

 [Switch to the page in German language](#)

Service Information and Update

[Blog eintrag](#)

ETH user name:

The ETH user name is generated and assigned automatically by the system and cannot be changed – not even in the event of change of the member's surname (e.g. after marriage).

ETH Passwords:

Three ETH password exist:

1. ETH password for web applications, AAI (LDAP)
2. ETH password for email (Active Directory)
3. ETH network password

Two password groups exist:

1. Group = ETH password for web applications, AAI (LDAP) and ETH password for email (Active Directory)
2. Group= ETH Network password (Radius)

Initial ETH password

All members of ETH Zurich receive at the beginning of their study or employment an ETH user name and an ETH password for web applications, AAI (LDAP). They must change this password as soon as possible.

For the management of your passwords as well as for other functions you must use the web-application "Web Center" (<https://www.passwort.ethz.ch>). To log in, use your ETH user name and your ETH password for web applications, AAI (LDAP).

How to change your ETH passwords Tutorial:



Save a mobile phone number or an alternative (non ETH) e-mail address in the "Web Center" (<https://www.passwort.ethz.ch>). So you can reset your ETH password for web applications, AAI (LDAP) yourself at any time.

How do you manage your authentication data Tutorial:



If required, you can have a new ETH password for web applications, AAI (LDAP) sent to you. Please note that you must first enter the authentication data in order to use this function. If you have not entered this data and need a new ETH password for web applications, AAI (LDAP), please contact the service desk.

How reset your ETH password for web application, AAI (LDAP):



How to handle your passwords

- [Use good passwords](#)
- [Handle passwords safely](#)