Welcome

This is the home page of the IT Knowledge Base in Confluence. On the following pages you will find information about our IT Services and many step-by-step instructions. To get started, please enter a search term or navigate through the icons below.

Support

Please contact us via SmartDesk, Email servicedesk@id.ethz.ch or by phone +41 44 632 77 77

Switch to the page in German language

New at ETH

Leaving ETH

First Steps

Important information about leaving

Enter a search term:

Select categorie

Service Information and Update

Identity & Access

Network & Connection

Email & Calendar

Printing

Security

Storage

Communication

Software
3. D-F
   - database
   - distribution
   - doodle
   - download
   - drawio
   - eduroam
   - email
   - e-mail
   - ethis
   - faq
   - fast
   - filesystem

4. G-K
   - gallery
   - guest
   - guestaccount
   - hosting
   - iam
   - identity
   - iphone
   - ikb
   - itshop
   - kb-how-to-article-mail
   - kb-how-to-article-mailcleaner
   - keepass

5. L
   - lan
   - latex
   - idap
   - ldaps
   - lockout
   - its

6. M
   - macosprinter
   - mail
   - mailapp
   - mailarchive
   - mailbox
   - mailclient
   - mailfilter
   - mailinglists
   - mainmailserviceen
   - manager
   - matrix
   - mfa
   - microsoft365
   - mobile
   - msi
   - multimedia
   - mysql

7. N-O
   - nas
   - network
   - newsletter
   - order
   - outlook

8. P
   - paket
   - passwort
   - polybox
   - postgresql
   - power_management
   - prepay
   - print
   - printer
   - printing
   - production
   - project-poster
   - proxy
   - proxyuser
   - pwss

9. Q-R
   - quota
   - recording
   - responsibility
   - restore
10. S
- sap
- scan
- scientific
- security
- selfservice
- server
- shared-secret
- sharepoint
- sign
- signing
- smartphone
- software
- sql
- ssl
- storage
- students
- surveys

11. T-V
- telephony
- test
- thunderbird
- utp
- unrestored-unknown-attachment
- url
- user
- useraccount
- utp
- video
- videoconference
- virtual
- voice
- vpn

12. W-Z
- web
- website
- wifi
- wi-fi
- windows
- windowsmail
- windowsphone
- windowsprinter
- wired
- wireless
- wlan
- workplace

13. 0-9
- 2fa